



BAR AND FINE  
DINING SERVICE  
JOB BRIEF

# BAR AND FINE DINING SERVICE

## HIGHLY COMPETITIVE REMUNERATION



- Highly competitive remuneration based on experience
- Excellent work-life balance through flexible hours
- Paid breaks and no split shifts
- Free meals on shift and 30% discount at other times
- Training and support to develop your career, with great progression

**The Find opened last November in the Regency heart of Cheltenham.**

**Our remarkable new destination reinterprets and redefines the hospitable essence of the original English COFFEE HOUSE where society of every sort felt welcome.**

During the day our customers can enjoy fine artisan coffees and teas along with an incredible selection of authentic, locally-produced food. Furthermore, they can relax in wonderfully eclectic surroundings that give classic Regency elegance and comfort an entertaining modern twist.

However, in the evening we offer fine dining, cocktails and a more sophisticated service to our customers.

We are seeking an experienced, energetic and personable waiter or waitress with an ambition to help us establish and promote THE FIND as an independent centre of excellence for great food of local provenance. This role requires a good communicator with a calm head and the ability to work to the highest standards under pressure. You will be someone who likes people - serving them with a smile, working alongside them with a helping hand, and a passion to share. And you will have an attention to detail.

**If, having read the job description, you would like to apply for this position, please submit your details and CV via the recruitment page on our website. We look forward to hearing from you.**

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## PROFILE:

### **We are looking for someone who...**

Has restaurant waiting experience (ideally fine dining)

Is passionate and ambitious about delivering the very best product and customer experience

Can multitask and work calmly and effectively under pressure

Is a good natural communicator who can train, develop and support junior staff

Is dependable and fully committed

We are currently looking for part time staff to work primarily Friday and Saturday evenings but if interested there could be scope for longer hours, working in the cafe during the day.

## KEY ROLES AND RESPONSIBILITIES:

### **You will:**

welcome and interact with customers, finding their preferences and using your knowledge to gently make recommendations.

have a real passion for wonderful food and a desire to offer the warmest of welcomes to our customers is essential.

need an eye for detail and be able to deliver exceptional service. Experience of working in restaurants with demanding standards would be ideal.

be someone who is energetic, flexible, likes to work as part of a team, positive, friendly, and have a good balance between sense of fun and professionalism; someone who likes people - serving them with a smile, working alongside them with a helping hand, and have a passion to share.

have ideally have bar experience, including a knowledge of wine and cocktails would be a definite advantage.

be prepared at quieter times to cover all aspects of the front counter role, including serving counter food, operating the till, waiting, and clearing tables