



HEAD BARISTA

JOB BRIEF

HEAD BARISTA



UP TO £9 PER HOUR

ARE YOU AS TALENTED WITH PEOPLE
AS YOU ARE WITH COFFEE?

- Competitive remuneration based on experience
- Additional reward based on your achievement
- Excellent work-life balance through flexible hours
- Free meals on shift and 30% discount at other times
- Training and support to develop your career
- Excellent equipment eg: La Marzocco, Malkonig

This summer, in the Regency heart of Cheltenham, we will be opening THE FIND, our remarkable new destination that reinterprets and redefines the hospitable essence of the original English COFFEE HOUSE where society of every sort felt welcome.

Our customers can enjoy fine artisan coffees and teas along with an incredible selection of authentic, locally-produced food. Furthermore, they can relax in wonderfully eclectic surroundings that give classic Regency elegance and comfort an entertaining modern twist.

We are seeking an energetic and personable Head Barista who can play a highly visible role, not only sourcing the best coffees and teas and preparing them using the best equipment, but sharing knowledge and enthusiasm easily with customers and colleagues.

A natural interest in people is essential as is the ambition to help us establish and promote THE FIND as an independent centre of excellence for coffee and tea.

If, having read the job description, you would like to apply for this position, please submit your details and CV via the recruitment page on our website. We look forward to hearing from you.

THE FIND, 20 REGENT STREET, CHELTENHAM, GL50 1HE
thefind.co.uk

HEAD BARISTA



PROFILE:

We are looking for someone who...

Has at least one year of barista experience and two in customer service

Is passionate about delivering the very best product quality and customer experience

Can showcase individual skills while contributing to the effort of the whole team

Can multitask and work calmly and effectively under pressure

Is a good natural communicator who can train, develop and support junior barista staff

Is dependable and committed to updating and maintaining professional knowledge

KEY ROLES AND RESPONSIBILITIES:

The Head Barista will...

Welcome and interact with customers, finding their preferences and using detailed knowledge to gently recommend coffee and other beverages they will enjoy

Prepare a wide variety of coffees, teas and other drinks of the highest standard, following prescribed recipes and presentation techniques to ensure consistent quality

Co-ordinate the preparation of all orders from the coffee counter, enabling waiting staff to serve freshly made food and beverages promptly

Be prepared at quieter times to cover all aspects of the front counter role, including serving counter food, operating the till, waiting, and clearing tables

Help to develop a high performing barista/counter team, ensuring staff understand their responsibilities and providing them with supervision, training and support

Maximise revenue by increasing sales, spend and conversion while minimising costs in ways that do not have negative impacts on quality or service

Maintain supplies of counter and bar beverages in line with forecast demand

Keep equipment working by following operating instructions, carrying out preventive maintenance, and troubleshooting breakdowns

Maintain a safe, hygienic and presentable work environment, following approved operating procedures, food safety guidelines and health and safety regulations

Enhance our reputation by constantly seeking opportunities to add value and improve quality by redesigning and changing processes

Next Steps

If you would like to know more about the role, please contact DAVID ORME email david@thefind.co.uk

To apply, please submit your details and CV via thefind.co.uk recruitment page.